

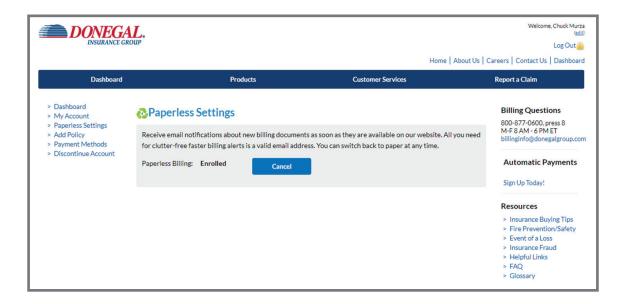
## We are pleased to announce that our policyholders now have a paperless billing option!

Policyholders can receive email notifications about new billing documents as soon as they are available on our website. All they need for clutter-free, faster billing alerts is a valid email address.

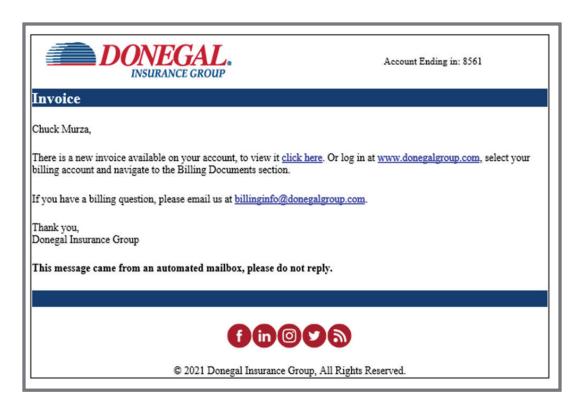
To enroll, policyholders will need to create a website account, if they don't already have one. Once logged in to our website, policyholders can click on "Paperless Settings" in the left column. Then, they need to click on "Enroll" and "Verify Email."

		Home   About Us	Welcome, Chuck Murza (stit) Log Out Careers   Contact Us   Dashboard
Dashboard	Products	Customer Services	Report a Claim
<ul> <li>&gt; Dashboard</li> <li>&gt; My Account</li> <li>&gt; Paperless Settings</li> <li>&gt; Add Policy</li> <li>&gt; Payment Methods</li> <li>&gt; Discontinue Account</li> </ul>	Paperless Settings          Receive email notifications about new billing document for clutter-free faster billing alerts is a valid email addree         Paperless Billing:       Pending         Cancel         You must complete the following to finish paperless         Verify Email		Billing Questions 800-877-0600, press 8 M-F 8 AM - 6 PM ET billinginfo@donegalgroup.com Automatic Payments Sign Up Today! Resources > Insurance Buying Tips > Fire Prevention/Safety > Event of a Loss > Insurance Fraud > Helpful Links > FAQ > Glossary

A message with a PIN will be emailed to them. When the PIN is entered on our website, the email address is confirmed and the policyholder is enrolled.



As soon as billing documents are available online, policyholders enrolled in paperless billing will receive an email notification directing them to our website where they can access the documents.



If an email sent to a policyholder bounces back, a paper invoice will be mailed. Policyholders can update their email address by logging in to our website and clicking on "My Account" in the left column.

If you have questions about enrolling, please contact us at **<u>support@donegalgroup.com</u>** or (888) 640 - 5840.